

C 43251

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Name.....

Reg. No.....

**SECOND SEMESTER (CBCSS—UG) DEGREE EXAMINATION  
APRIL 2023**

English

**ENG 1 (2) C01—ASPECTS OF ORAL AND INTERPERSONAL COMMUNICATION  
(2019—2022 Admissions)**

Time : Two Hours and a Half

Maximum : 80 Marks

I. Answer the following questions. 2 marks each :

- 1 Suggest two expressions for interrupting politely.
- 2 Give an example each for oral and written communication.
- 3 Identify one socio-cultural barrier in communication.
- 4 List any *two* etiquettes to be followed during a telephone conversation.
- 5 What is 'turn taking' in discussion ?
- 6 Identify why 'jump' is not pronounced correctly by many Malayali English speakers.
- 7 Suggest two expressions/ways to end a small talk.
- 8 Differentiate between hearing and listening.
- 9 Give two examples for non verbal communication.
- 10 What is the use/purpose of question tags in spoken language ?
- 11 Give two examples of expressions for opening discussions.
- 12 Give the full form of IPA. What is its importance ?
- 13 What is 'Proxemics' ?
- 14 Frame a yes and no question for the statement : "They will go to the park".
- 15 State the significance of tone in connected speech.

(Ceiling 25)

**Turn over**

II. Answer the following questions each not exceeding 100 words. 5 marks each :

- 16 Write a note on the nasal sounds in Malayalam and illustrate how they influence English pronunciation.
- 17 What are the different types of barriers in communication ?
- 18 What is Communication ? What are the various elements of communication ?
- 19 Write a brief description about the stranger who sat opposite to you in train.
- 20 Give a brief narration of an argument between your neighbours over the parking slot.
- 21 Answer the following :
  - (a) Identify the problem in the Malayali's English pronunciation of the words 'office', 'clock', 'dollar', 'pocket' and 'coffee' ?
  - (b) Illustrate the use of falling tone in a sentence with an example.
  - (c) Identify the common vowel in the following and write the phoneme : toy, boy, coil, coin
  - (d) What is the common feature in the pronunciation of 'debut', 'debris' and 'rapport' ?
  - (e) Identify the problem in the Malayali's English pronunciation of the words : Village, Drainage, College, Cottage.
22. Attempt the following :
  - (a) Change the given sentence into the interrogative form : "He arrived yesterday."
  - (b) Change the given sentence into its polite form: "Wait here"
  - (c) You forgot to lock the apartment before leaving for the office. Leave a message for your neighbor asking him to take care of the situation.
  - (d) Improve this sentence : "One might listen the wise people".
  - (e) List a few expressions to welcome somebody to a function.
23. Discuss the 7 C's of communication.

(Ceiling 35)

III. Answer any *two* out of the four questions in a short essay of 200 words :

- 24 Explain the common problems of pronunciation of English words by Malayali English speakers.
- 25 You are a participant in a debate on Mercy Killing. Illustrate with dialogues how you will develop your argument against legalising mercy killing and the possibilities of its misuse.
- 26 Imagine you are presenting the topic "Artificial Intelligence and Future". Prepare a scheme to present the topic before an audience of learned people. Identify the major points to be presented as power point and give a detailed report on the presentation.
- 27 Write a detailed telephonic conversation based on any one of the situations :
  - (a) Calling the school headmaster to inform about your child's absence due to fever.
  - (b) Calling the travel agent to book train tickets to Hyderabad for a family trip.

(2 × 10 = 20 marks)